

CRMP 2024/27 Action Updates

ACTION No.	CRMP ACTION	FUNCTION/ OWNER	UPDATE	START CRMP YEAR 1	DUE BY	STATUS (Blue, Red, Amber, Green)
RES 1	Increase fire engine/ appliances from 32 to 34.	RESPONSE	Oct 24–Mar 25 Update On the 1 st April 2025, 2 retained fire engines went on the run at Old Swan Fire Station and Toxteth Fire Station. These 2 additional appliances will be staffed utilising retained contracts with the whole-time staff located at these stations and will be recognised as Hybrid light.	Year 1	Complete	
PREP 2	Reintroducing a Small Fires Unit.	OPERATIONAL PREPAREDNESS	Oct 24–Mar 25 Update Risk Based review has been undertaken in respect of capability requirements. At this time the introduction of a Small Fires Unit (SFU) is not a priority action for this CRMP, but will be reviewed during the life of the plan to determine the most appropriate solution. This will include several response options that address seasonal demand for this capability.	Year 2/3	Ongoing	
RES 3	Protecting our fire engine availability for life risk incidents.	RESPONSE	Oct 24–Mar 25 Update The Time and Resource Management department (TRM) is being project managed into Operational Response to enhance fire appliance availability. Station cars will be utilised for late notice detached duties, with mobilisation managed by Fire Control. This will go live on 12 th May 2025.	Year 2	Ongoing	

			Firefighters will take responsibility for maintaining appliance availability by staying behind at end of shift to keep appliances on the run until the detached duty member of staff arrives at the station.			
PREP 4	Enhancing water rescue capability through introducing either a sub-surface drone or a dive team. Investigation of costings and benefits therewith.	OPERATIONAL PREPAREDNESS & RESPONSE	<p>Oct 24–Mar 25 Update Equipment Market research conducted. On 31.10.24 it was approved to purchase water rescue equipment including sonar, underwater camera, FASTY and extended reach pole.</p> <p>A command seminar was held on 3rd and 4th December demonstrating the new water rescue equipment and capabilities.</p> <p>Standard Operating Procedures 2.1.4 has been updated with new procedure through internal governance.</p>	Year 1	Complete	
PREV 5	Working with partners to plan for and respond to the emerging threat from fires involving alternative fuels (e.g. lithium-ion batteries and hydrogen fuel cells).	PREVENTION	<p>Oct 24–Mar 25 Update Liaison in place with Police through Collaboration which focuses on Organised Crime Groups (OCG) and adaptation of electrical products.</p> <p>Advice to households via Home Safety checks and social media information checks.</p> <p>Merseyside Resilience Forum (MRF) aware through task and finish group – banning of e-</p>	Year 1	Ongoing	

			bikes/scooters from local authority buildings. Station Manager Prevention attends North-West group to ensure consistency of messages.			
RES 6	Introducing enhanced mobilisation (pre-alert).	RESPONSE	<p>Oct 24–Mar 25 Update</p> <p>Enhanced Mobilisation aims to deliver additional functions within the Fire Control Computer Aided Dispatch (CAD) Mobilising System which will provide early notification of a potential incident based on the 999 caller's location.</p> <p>Extensive collaboration with ICT providers have set out defined parameters and Enhanced Mobilisation will be available in June 2025 to test on training system prior to activating on live system.</p>	Year 1	Ongoing	
RES 7	Using improved technology within the MFRS Control Room such as Aura and 999Eye.	RESPONSE	<p>Oct 24–Mar 25 Update</p> <p>Fire Control has undergone a full refurbishment and introduced a Media Wall, to support new technologies. The installation of the Media Wall in primary Fire Control has enhanced communications by displaying Evacuation Guidance Template, Drone footage, Meteorological information, National Resilience reporting tool, AURA and MAIT (Multi Agency Incident Transfer) providing greater situational awareness.</p> <p>The use of AURA - dynamic cover tool provides a live overview of fire cover across</p>	Year 1	Complete	

			<p>Merseyside, allowing Mobilising Officers to quickly identify and minimise standby relocations and response times.</p> <p>Fire Control introduced MAIT in March 2025. The MAIT solution is an electronic method of communication that offers a way for emergency services to share and receive incident information securely and accurately and standardises and automates the flow of information. The adoption of MAIT will meet recommendations 33.16 and 33.31 of the Grenfell Tower Inquiry Phase 1 report.</p>			
RES 8	Utilising Watch Managers to carry out different duties that can add value, whilst responding to incidents in different ways.	RESPONSE	<p>Oct 24–Mar 25 Update</p> <p>We are looking at different ways to utilise our Watch Managers more effectively. Work has begun to look at how this can be facilitated, and a trial will be expected to be run in 2026/27.</p>	Years 2 and 3	Ongoing	
PREV 9	Working in areas of higher risk to educate and inform communities about known and foreseeable risk such as flooding, wildfires and advise of any actions they can undertake themselves to be safe.	PREVENTION	<p>Oct 24–Mar 25 Update</p> <p>We are establishing a working group to look at identified areas of risk and conduct a mapping exercise. Once this work is completed we will ask the Local Resilience Forum (LRF) to become involved to act as an information conduit to residents at risk should an incident occur within the vicinity of their address.</p>	Years 1 & 2	Ongoing	
PREV 10		PREVENTION	Oct 24–Mar 25 Update	Year 1	Ongoing	

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	Continuing to assist NWAS in relation to cardiac response and expansion to people who have had falls		Memorandum of Understanding (MOU) North West Ambulance Service (NWAS) – During Safe & Well visits Advocates will carry out a Falls Risk Assessment Tool (FRAT) and refer on to the local authority falls team. MOU with NWAS requested from Operational Preparedness.			
PREV 11	Targeting prevention work towards those most likely to die in a fire – including those in higher deprived areas.	PREVENTION	Oct 24–Mar 25 Update Strategy for completing Home Fire Safety Checks (HFSCs) supported by University of Liverpool Study which verifies targeting of over 65s. CIPHA trial in phase 2 to target vulnerability through medical conditions.	Year 1	Ongoing	
PROT 12	Following the introduction of a National Building Safety Regulator to address legal changes following the Grenfell Tower incident. This action will introduce a framework for fire related enforcements and prosecutions to improve public safety.	PROTECTION	Oct 24–Mar 25 Update Dedicated Enforcement & Prosecution (E&P) dept created as part of a broader functional restructure. Legal training provided and supplemented with skills maintenance via extant Continuing Professional Development (CPD) programme. Procedural documents and checklists created to support E&P activity. Training, Development & Assurance dept have included monitoring of E&P activity to ensure compliance and consistency of approach.	Year 1	End of Year 1	

			Information sharing protocols in place with internal and external stakeholders so that relevant information regarding E&P activity can be shared where appropriate.			
PREP 13	Using the new Training & Development Academy for national and international training.	OPERATIONAL PREPAREDNESS	<p>Oct 24–Mar 25 Update</p> <p>A range of international and national training has been undertaken to include:-</p> <ul style="list-style-type: none"> • Hosted National Resilience and UKISAR courses and events. • Greece Interoperability Visit took place on 18th – 20th February 2025. • Malta – St John’s Ambulance – USAR Familiarisation Training held in July 2024. • Ministry of Defence Training Exercise held in September 2024. • Isle of Man Fire Service Recruit Course held in July 2024. 	Year 1	Ongoing	
NR 14	To work with the Home Office to refresh current National Resilience (NR) assets Dimension 2 (ND2).	NATIONAL RESILIENCE	<p>Oct 24–Mar 25 Update</p> <p>Following the transfer of Fire Resilience to Ministry of Housing, Communities and Local Government (MHCLG) National Resilience Assurance Team (NRAT) will continue to work with policy leads to conduct capability reviews, undertake major asset refresh, and implement and manage change to ensure the continued provision of fire & rescue national specialist capabilities.</p> <p>The current New Dimensions 2 (ND2) program is subject to the outcome of the current and future comprehensive spending</p>	Ongoing throughout life of CRMP	Ongoing	

			<p>reviews (CSR), consequently the timeline for delivery is expected to be a minimum of 4 years and potentially longer.</p> <p>Work is underway to capture risks and mitigations that will facilitate the continued availability of FRS specialist NR assets should the outcome of the CSR not be favourable. It is anticipated that the development of a long-term future strategy for capability review and major asset refresh will embed the principles of ND2 into core business resulting in an ongoing cyclical process of review and refresh.</p>			
S&P 15	Achieve Net Zero by 2040.	STRATEGY & PERFORMANCE	<p>Oct 24–Mar 25 Update</p> <p>A Strategic meeting with representatives of the North West Net zero Hub took place. Following the meeting the North West Net Zero Hub (NWNZH) undertook a feasibility study for the opportunity and costs associated with the installation of Photo Voltaic Panels on the whole MFRS estate.</p>	Ongoing throughout life of CRMP	Ongoing to 2040	

BRAG Descriptor				
Action completed	Action is unlikely to be delivered within the current functional delivery plan	Action may not be delivered by the designated deadline within the functional plan	Action will be delivered by the designated deadline within the functional plan	Action not yet started

STATUS SUMMARY – 31.03.25	
Total Number of Workstreams	15 (100%)
Action completed	3 (20%)
Action is unlikely to be delivered within the current functional delivery plan	0 (0%)
Action may not be delivered by the designated deadline within the functional plan	2 (13%)
Action will be delivered by the designated deadline within the functional plan	10 (67%)
Action not yet started	0 (0%)